HAZARDS & SAFETY

What is new ?

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WANO PARIS CENTRE

Learnsafe

MARKET OPENING A new deal for safety

A few positions from the G8' NSSG - October 2003
Complete Safety Authorities' awareness of market opening
Needs of competitivity for the whole nuclear industry :
Conciliation between competitivity and safety
Costs and staff reduction mainly in maintenance :
How to be sure the basis in competences, experience, staff and equipments status is kept.



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MARKET OPENING A new deal for safety

A few positions from the G8' NSSG - October 2003

- Complete Safety Authorities' awareness of market opening
 - Strong change of their role

New field of competences

- Business, buying, reengineering, safety responsibility, ...
- New approach of independent risks evaluation,
- Identification of safety precursors
- New relationships with operators



Safety versus competitivity

A dramatic dilemma in UK, according to market conditions

- In short term, tremendous losses of money when they have to reduce power, when electricity production is committed
- But this kind of money' losses are non comparable with costs when shutdown is required for safety investigations and upgrading safety requirements



Last defenses in safety

- Last lines of defense are provided by the technical equipments : protection and safeguard systems.
 - **Severity of maintenance and setting defects ;**
 - *«* Compliance to original technical design.



WANO learning's

Main sources of safety deficiencies for the last years :

- Non compliance to requirements: technical safety design, safety rules, quality assurance, ...
- Safety precursors not identified or not taken into account,
- Weak organizations with non consistence in roles, responsibilities, cooperations, …
- Inconsistent decision making process, focus on production, no sufficient attention to staff stability and competences, ...



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Experience learning's

- Significant increase in organizational and management factors :
 - First historical step: "technical factors"; mainly safety design and technical reliability
 - Second step: "human factors"; how the technical characteristics and safety regulations could be threatened by operational personnel initiatives and common human errors,
 - Third step: "organizational and management factors"; how organization and way of functioning can contribute to safety disturbances: worse decision making processes, no identification of safety defects or precursors, unclear repartition of roles and responsibilities, lack of cooperation and communication etc.
 - Cf. Challenger, Columbia, Mont Blanc tunnel, Concorde, AZF, Millstone, TEPCO, Brunsbüttel, Davis Besse, Sizewell B,



Experience learning's

Strict and consistent safety could be threaten competitivity

E But, up to now, we have any example

- Strict and consistent production management could threaten safety
 - Cf: Millstone, TEPCO, Brunsbüttel, Davis Besse, Sizewell B,
- Sometimes safety deficiencies are not related to production pressure

Cf. Philippsburg, Paks,



Experience learning's

K How to balance competitivity and safety

- *K* Both have same requirements:
 - Sood equipment status,
 - ∠ Good way to master activities,
 - Strong use of operating experience,
 - Strong attention to identification and correction of precursors,
 - *⊯* Continuous improvement process,
 - Strong involvement of ground level,
 - *⊯* Etc.
- They have separated way on :
 - In a short term, if any doubt: « safety first », even against production
- Safety equipments and conditions must be considered as equal for success



Øverconfidence

- The "numbers" are good and the nuclear staff is living off past successes.
- Isolationism
 - Mathematics And Antiparties Antiparties
 - Benchmarking is seldom done or is limited to "tourism" without implementation
- Self defense
 - Mindset toward Safety Authority is defensiveness or "do the minimum"
 - Employees are not involved, not listened to, and raising problems is not valued



Safety overshadowed

- Plant operational focus is overshadowed by other issues, initiatives
- Engineering is weak (loss of talent) or lacks alignment with operational priorities
- Design basis is not a priority and design margins erode over time

Areas Production priority

- Important equipment problems linger, and repairs are postponed while the plant stays on line
- Nuclear safety is "assumed" but not emphasized in staff interactions and site communications



Managing changes

Organizational changes, staff reductions, retirement programs or relocations are initiated before fully considering impact recruiting or training is not used to compensate

Attention to plant events

Event significance is unrecognized or underplayed and reaction to events is not aggressive

Poor leadership

- Managers are defensive
- Managers lack integrated plant knowledge or operational experience
- managers are not involved in operations and do not exercise accountability or follow-up



Poor self critical

- ✓ Oversight organizations lack an unbiased outside view or deliver only good news
- Self-assessment processes do not find problems or do not address them



Thanks for your patience and attention

